

# BENICIA EMERGENCY ALERT SYSTEM

Valero Community Advisory Panel  
October 9, 2018

# HISTORY OF COMMUNITY ALERTS IN BENICIA



- After many years without any community alert system, the Benicia CAN system was installed in 2001.
- 7 large sirens were mounted on poles strategically placed throughout the community.



# CHALLENGES WITH THE BENICIA CAN SYSTEM

- No information to citizens who were away from their TVs or radios.
- Difficult to update messages
- Power issues
- Volume
- Software Issues



# System Upgrade

- Major upgrade in 2016
- The Benicia Fire Department partnered with Everbridge to add **AlertBenicia**
- The siren activation software was changed.
- Power issues were addressed

# How does it work



- Anyone who lives or works in Benicia to register for emergency alerts
- Registrants can opt-in to receive alerts via
  - Mobile phone
  - Land line phone
  - SMS text device
  - Email
  - Everbridge app
  - TTY / TTD Device
- The system is also capable of sending WEA Alerts

# How does it work (cont.)

- Registrants select one or more locations based on address. (home, work, school, etc.)
- Notifications can be targeted based on locations on a map.
- Allows the notifications to be sent independent or in conjunction with the community sirens.



# What Alerts Can be Sent?

*Get important updates about:*

- Natural or Human Made Disasters
- Evacuations
- Floods
- Lockdowns
- Missing Persons
- Major Power Outages
- Road Closures
- Severe Weather
- Utility Failures
- And Much More!



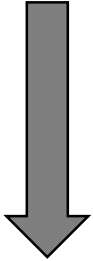


# Current System Information

- System launched on September 22, 2016
- Robust Public Outreach Campaign
- Over 6000 Benicia Registrants







# Current System Information

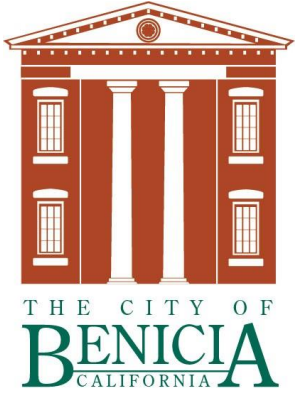
- June 2018 – Solano County launched AlertSolano
- Contracted with Everbridge
- All Solano County agencies now on same platform



# How Can I Sign Up?

*Please sign up at*

***[www.AlertSolano.com](http://www.AlertSolano.com)***



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- Questions?